

These terms and conditions outline the rules and regulations for the use of safeguardbusinesssupport.com and its subscriber portal. By accessing our website and subscriber portal and also by subscribing to our platform, we assume you have read and accept these terms and conditions in full. Do not continue to use safeguardbusinesssupport.com or our subscriber platform if you do not accept all of the terms and conditions stated in this document.

1. Introduction

1.1. Welcome to safeguardbusiness.com and the subscriber platform as to at safeguardbusinesssupport.com. Owned and operated by Safeguard Healthcare Ltd. Company number 15500679.

1.2. By accessing this website and subscriber platform and using any of our supplementary services, you agree to comply with and be bound by the following terms of use. These terms govern your relationship with safeguardbusinesssupport.com and our subscriber platform. If you disagree with any part of these terms and conditions, you must not use this website or subscriber platform.

2. Definitions

2.1. "website" refers to both www.safeguardbusinesssupport.com and the subscriber platform you can join/login to from this site.

2.2. "user" refers to any individual or entity that accesses or uses the website.

3. Services Provided

3.1. www.safeguardbusinesssupport.com provides healthcare specific business support via a question-and-answer feature and online resources.

3.2. Support is offered by an experienced consultant.

3.3. Support is available seven days per week, but the times of operation/support varies from day to day.

3.4. Subscribers must understand that at times, they will need to wait up to four working hours to receive support that has been requested Monday-Friday and eight working hours Saturday-Sunday.

3.5. Working hours are deemed as 6am-8pm BST.

4. User Responsibilities

- 4.1.** Users must be at least 18 years of age to use www.safeguardbusinesssupport.com subscriber platform.
- 4.2.** Users are responsible for ensuring the confidentiality of their account information. Including login details.
- 4.3.** Users are solely responsible for any content they submit to the website, including questions and comments.
- 4.4.** Users are responsible for ensuring their communications are respectful. Foul language is used, the subscriber will be blocked from that date with no further explanation. From that date, no further funds will be taken.

5. Payment

- 5.1.** The cost for accessing our subscriber portal is £100 per month. This includes all taxes.
- 5.2.** Payment must be made in advance for each billing period.
- 5.3.** Payments are non-refundable.
- 5.4.** All subscriber payments are month rolling contracts, with a cancel anytime feature. But 48-hours' notice must be given to allow us time to cancel your subscription. Our service will continue to bill you, monthly, until we have received written cancellation request to jill@safeguardbusinesssupport.com.

6. Privacy

- 6.1.** Our privacy policy governs the collection and use of personal information. By using www.safeguardbusinesssupport.com you agree to the terms of our privacy policy.

7. Intellectual Property

- 7.1.** The content on www.safeguardbusinesssupport.com and our subscriber platform, including but not limited to images, videos, text, graphics, logos and software, is the property to Safeguard Healthcare Ltd and is protected by copyright laws.
- 7.2.** Users may not reproduce, distribute or transmit any content from www.safeguardbusinesssupport.com without prior written consent.

8. Limitation of Liability

8.1. www.safeguardbusinesssupport.com and its owners, directors, employees and agents shall not be liable for any direct, indirect, incidental, special or consequential damages arising out of or in any way connected with the use of www.safeguardbusinesssupport.com or its subscriber portal.

9. Termination

9.1. www.safeguardbusinesssupport.com reserves the right to terminate or suspend access to the website at any time, with or without cause, and without prior notice.

10. Changes to Terms

10.1. www.safeguardbusinesssupport.com reserves the right to update or modify these terms and conditions at any time without prior notice. Users are encouraged to review the terms regularly.

11. Law and Jurisdiction

11.1. These terms and conditions and the relationship between you and Safeguard Healthcare Ltd shall be governed and constructed in accordance with the law of England and Wales and www.safeguardbusinesssupport.com.

By using www.safeguardbusinesssupport.com and our subscriber portal, you agree to abide by these terms and conditions. If you have any questions or concerns, please contact us at jill@safeguardbusinesssupport.com.